

Date

Spindle Repair Request Form

One per Spindle Required

**PLEASE FILL OUT THE FORM AND SEND VIA EMAIL:
SPINDLE@NTCAMERICA.COM**

Ship to: NTC America Corporation Spindle Rebuild
Service
46605 Magellan Dr. Novi, MI 48377
Phone: 248-560-1200 Fax 248-560-0215

***Mandatory Information**

Customer	* END USER NAME			Plant Location				
	DISTRIBUTOR							
	* Contact Name			* email address				
	* PHONE#			FAX#				
Machine Info.	Product Line				Operation#			
	* NTC Machine# (FTL# etc)			Station# (if any)				
	* Mahine Model <i>check one</i>	NH4S/N4H2	NH4K	N4H7	N5H7	N3Q	N4Q	ZH4000
Spindle Info.	Spindle Serial#	<i>(can be found on the bearing cap -alphabetical and numbers combined)</i>			SPINDLE ASSY#			
	Your Part#(if any)			Your Control# (if any)				
Repair	* Request Type (check one)	Overhaul(FULL REBUILD)		Inspection for Repair		Inspection ONLY		
	Condition	Tool Presetter Reading :		KN	Noise :	Heavy Rotation:		
*Returning Method	Directly ship to the customer		Distributor					
	No Return		Other: Please Specify -->					
Packaging Method	Heat-Treated Wood Packaging Required (Additional Charge)			Standard packaging		<i>*The standard method will be used if no box is checked.</i>		
office use only	Clamping holder Type:	KM6350	KM10050	HSK-A100	HSK-A63	BT-40	CAT-40	
	Specialization:	Thermo Free	Grease Pack	Other	NAC RECEIVING DATE (MM/DD/YY):			

SPINDLE TERMS & CONDITION:

Form SR2018

1. There will be an evaluation charge of \$900 for the time invested in tearing down, inspecting and quoting a repair. This charge is waived if a PO for the repair/rebuild is provided.
2. Customer to specify the repair type. Full Rebuild is to tear down and replace all major parts. Repair can be ended up a full rebuild depending upon the condition of the spindle.
3. We will submit Preliminary report with a quote. We also enclose the Final report with the rebuild/repared spindle.